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EmailXtender

LEGATOsolutions



Email is the lifeblood of business. IT Managers are overburdened by requests to find and restore emails. CEO's are concerned with safeguarding their important email assets while maintaining accountability of corporate communications. In order to manage storage costs while ensuring corporate guidelines for electronic correspondence, a new approach to email management is required.

Capture, Index and Archive Messages

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EmailXtender® (EX) is a centralized data storage and retrieval system that makes enterprise email easier to administer and use. It automatically moves data off the email message server and into an email archival system, capturing and indexing all incoming and outgoing emails. Additionally, Instant Messages (IM) can also be captured and stored within the EmailXtender system. EmailXtender provides fast access to stored emails and IM messages, enables quick email restoration after virus attacks, and helps reduce server backup time.

Reduce Costs

- Centralized and consolidated email and IM management saves IT time
- Full-text searching for lost or deleted email, IMs or attachments saves user and IT effort
- Full-text searching of Instant Messages
- Software runs non-intrusively on a separate server, no mail server performance impact
- Leverages existing IT infrastructure, no need to upgrade existing servers, storage, or network
- Real-time message and attachment capture frees up saturated email servers
- Off-loading large attachments from mail server minimizes server backups and restore times

- Reduces overall archive storage costs by using compression and by eliminating all duplicate emails
- Provides a mechanism to save desktop storage by eliminating need for individual .pst files
- Message-server diagnostic tools help administrators analyze email traffic and evaluate storage requirements
- Enables "self managed" storage of email with seamless, automated migration to secondary storage

Boost Productivity

- Allows users to easily access their archived email and attachments from anywhere on the network or from any type of storage device
- Enables quick discovery and easy retrieval of lost or deleted messages from an hour ago, or last year
- Eliminates need for message size and mailbox restrictions
- Provides flexible access to email archives via Outlook, Notes, or a web browser
- · Reduces email server back-up time

Minimizes Risks

- Enables record management and retrieval for all email and IM messages, assisting in litigation support or regulatory compliance
- Provides IT administrators or authorized personnel with full-text, cross-mailbox search capability that helps monitor adherence to corporate policies
- Allows up to the minute recovery of archived items, reducing the business impact of downtime or virus attacks

EmailXtender provides comprehensive email data management by intelligently migrating aged messages and attachments from email servers, reducing backup time and improving performance. It works with all leading secondary storage media, providing virtually unlimited storage of email archives enabling a business to reduce costs while boosting productivity. EmailXtender is compatible with MS Exchange and Lotus Notes/Domino.

SPECIFICATIONS

EmailXtender provides fast access to stored emails and IM messages, enables quick email restoration after virus attacks, and helps reduce server backup time.



SYSTEM SOFTWARE

SERVER

- Microsoft Windows NT 4.0 Option Pack (includes IIS and SMTP server)
- Microsoft Windows 2000 Server or Advanced Server with IIS 5.0 & Message Queuing
- · Microsoft SQL 2000 Standard or Enterprise
- Microsoft Data Access Components (MDAC) version 2.6 with Service Pack 1
- · One Microsoft Outlook 98/2000 or Lotus/IBM Notes Client

SUPPORTED EMAIL **SYSTEMS**

- MS Exchange
- Lotus Notes/Domino
- Bloomberg Mail
- **UNIX Sendmail**
- Instant Messaging

MINIMUM SERVER **HARDWARE**

- 800 MHz P-III or faster
- 512 MB system memory minimum
- 40GB hard drive (sizing is capacity dependent)
- · Local CD-ROM drive

REMOVABLE MEDIA FILE SYSTEMS SUPPORTED

- LEGATO (Erasable Optical, WORM, Tape, DVD-RAM, CD-R)
- · NTFS (Erasable Optical)

· ISO-9660, HSG, Kodak Photo-CD, multi-session (CD-ROM)

REMOVABLE MEDIA **SUPPORTED**

- WORM
- Erasable optical
- Tape
- DVD-RAM
- CD-R

IM AND MESSAGING **GATEWAYS**

- FaceTime
- Akonix
- Bloomberg

FEATURES

MESSAGE MANAGEMENT

- · Automatically stores and archives all email messages and attachments
- Ability to create policies to categorize and manage email
- Flexible life cycle and retention management

ACCESS AND SEARCH CAPABILITY

- Powerful index and search of email and IM messages and attachments, including field, date range, full-text, Boolean and natural language processing operators
- Fast and efficient access to email and IM archive via browser or optional email client plug-in
- Multi-mailbox searching for administrators or authorized personnel

EMAILXTENDER INTEGRITY

- Messages and attachments are stored together to ensure exact retrieval
- · Email is tamper-proof throughout life cycle
- Audit tools monitor access to email archive
- Maintains email and IM as communication records for compliance with SEC, NARA, FOIA, and DOD regulations, as well as ARMA guidelines

EMAILXTENDER ADMINIS-TRATION

- Seamlessly extends message stores of MS-Exchange, Lotus Notes/Domino, or UNIX Sendmail
- · Diagnostic tools assess the message store and provide status and resource reporting
- · Message size restrictions no longer required

SCALABLE AND FLEXIBLE **FOR ENTERPRISE NEEDS**

- Enterprise level scalability, including support for the industry's broadest array of storage options
- Integrates seamlessly with Legato's DiskXtender® to maximize storage resources
- · Easy installation, transparent to end-users
- Support for MS Exchange, Lotus Notes/Domino, UNIX Sendmail
- · Optional Records life cycle management integrated with storage



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